



"People's Power In Action"

PUBLIC NOTICE

Notice is hereby given that the Moqhaka Local Municipality will be bringing into operation the debt collection module on the new prepaid electricity system that is in operation. This is in line with section 15 (3) of the municipality's Debt and Credit Control Policy, which states that;

"The Council will use its pre-payment system to:

3) Enforce satisfactory recovery of arrears by implementing a percentage payment ratio: which will mean that a 40% of a payment will be allocated towards arrears that is 60 days or longer in arrears and a 60% will be allowed for electricity/water purchase (this ratio is subject to review on a yearly basis depending the status of the Debtors Book)"

The preceding paragraph is only applicable to those municipal accounts which are in arrears, and does not affect the current accounts which are paid up.

This process seeks to end the continuous electricity "Blockings" process which is inconveniencing most of the electricity services consumers, given the fact that the municipal offices are not open on weekends.

The municipality will also be opening its third party channels, which will see consumers being able to purchase electricity and also pay their municipal accounts at the respective merchants (Ingenicos). This will effectively results in a "One-Stop Shop"

This entire process will come into operation effective from the 01 February 2020.

Enquiries can be directed as follows;

Kroonstad Hill Street Office: 056 216 9175/9195/9238/9184/9301/9160, 9291/9273

Maokeng Office : 056 216 9519/9516

Brentpark Office : 056 216 9587

Viljoenskroon Office : 056 343 9428 & 056 343 9449

Steynsrus Office : 056 471 0006

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**PH TSHABALALA
ACTING MUNICIPAL MANAGER**