

MOQHAKA MUNICIPALITY

PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

THE MOQHAKA MUNICIPALITY

HEREIN REPRESENTED BY THE ACTING MUNICIPAL MANAGER

SEITHATHI JOYCE MONYAKI

(ID 7006091021089)

(herein and after referred to as Employer)

AND

Mr. THUSO RONALD MARUMO (ID 8207185768085)

CHIEF FINANCIAL OFFICER

(herein and after referred to as Employee)

FOR THE FINANCIAL YEAR

Period 1 July 2020-30 June 2021

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THE PARTIES HEREBY AGREE AS FOLLOWS:

1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- Section 57(1) (b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an Annual Performance Agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure Local Government policy goals.

2. INTERPRETATION AND DEFINITION

- 2.1 In this Agreement, unless the context indicates otherwise-
 - 2.1.1 an expression, which denotes any gender, includes the other genders, a natural person includes a judicial person and vice versa, and the singular includes the plural and vice versa;
 - 2.1.2 clause headings are for convenience only and will not be used in its interpretation, and the following expressions bear the meanings assigned to them and cognate expressions bear corresponding meanings—

"agreement" means this Performance Agreement and all the Appendices hereto;
 "Employee" means Mr. TR Marumo the Chief Financial Officer of Moqhaka Local Municipality;
 "Employer" means the Moqhaka Local Municipality as represented by the Acting Municipal Manager, Ms S J Monyaki;
 "MEC" means the Member of the Free State Executive Council responsible for local government;
 "MFMA" means the Local Government: Municipal Finance

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Management Act, 2003 (Act No. 56 of 2003);

"Municipality" the Moqhaka Local Municipality,

established in terms of Structures Act;

"parties" means the Municipality and the Employee;

"Regulations" means the Local Government: Performance

> Regulations for Municipal Managers and Managers Directly Accountable to Municipal Managers, 2006, promulgated in the Government Gazette as Regulation Notice 805 on 1 August 2006 read together with the Local Government Regulations on Appointment and Conditions of Employment of Senior Managers, promulgated in the Government Gazette as Regulation Notice

37245 on 17 January 2014;

"Structures means the Local Government: Municipal Act"

Structures Act, 2000 (Act No.117 of 1998); and

"Systems Act" means the Local Government: Municipal Systems

> Act, 2000 (Act No. 32 of 2000), and the Regulations promulgated in terms of the Act;

2.1.3 words and expressions defined in any sub-clause, for the purpose of the clause of which that sub-clause forms part, bear the meaning assigned to such words and expressions in that sub-clause; and

2.1.4 this agreement is governed by and construed in accordance with the laws of the Republic of South Africa.

3. **PURPOSE OF THIS AGREEMENT**

The purpose of this agreement is to:

3.1 Comply with the provisions of Section 57(1)(b), (4B) and (5) of the Systems Act, and the Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers (2006) as amended by the Regulations on Appointment and Conditions of Employment of Senior Managers (2014), as well as the Contract of Employment entered into between the parties;

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- 3.2 Specify objectives and targets defined and agreed with the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer;
- 3.3 Specify accountabilities as set out in the Performance Plan which is appended to this agreement as ANNEXURE A;
- 3.4 Monitor and measure performance against set targeted outputs;
- 3.5 Use the Performance Agreement and Performance Plan as the basis to assess whether the Employee has met the performance expectations applicable to his job; and
- 3.6 Give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

4. COMMENCEMENT AND DURATION

- 4.1 This Agreement will commence on 1 July 2020 and will remain in force until 30 June 2021 where after a new Performance Agreement shall be concluded between the parties for the next financial year.
- 4.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement that replaces this Agreement by not later than the 31st July of each successive financial year or any portion thereof.
- 4.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 4.4 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.

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5. PERFORMANCE OBJECTIVES

- 5.1 The Performance Plan is attached as ANNEXURE A, and sets out:
 - 5.1.1 The performance objectives and targets that must be met by the Employee; and
 - 5.1.2 The time frames within which those performance objectives and targets must be met.
- 5.2 The performance objectives reflected in ANNEXURE A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include key performance indicators, units of measure, details of evidence that must be provided to show that the indicator has been achieved, target dates and weightings which show the relative importance of key performance indicators to one another.
- 5.3 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

PERFORMANCE MANAGEMENT SYSTEM 6.

- 6.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.
- 6.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 6.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 6.4 The Employee undertakes to actively focus on the promotion and implementation of the KPA's (including special projects relevant to the Employee's responsibilities) within the local government framework.

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- 6.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which are contained in this Performance Agreement.
 - 6.5.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and Competencies respectively
 - 6.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - 6.5.3 KPA's covering the main areas of work will account for 80% and Competencies will account for 20% of the final assessment.
- The Employee's assessment will be based on his performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (ANNEXURE A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee. The competencies will make up the other 20% of the Employee's assessment score.

| Key Performance Area | No | % |
|---|----|-------|
| Municipal Transformation and Organisational Development | 3 | 10.00 |
| Municipal Financial Viability and Management | 29 | 80.00 |
| Good Governance, Public Participation | 5 | 10.00 |
| | | |
| Total | | 100% |

6.7 The competency framework as set out in the Regulations on Appointment and Conditions of Employment of Senior Managers (17 January 2014) consists of six leading competencies which comprise twenty driving competencies that communicate what is expected for effective performance in local government, and six core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.

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| LEADING COMPETENCIES | | DRIVING COMPETENCIES | | | |
|----------------------|---------------------------|--------------------------------------|------|--|--|
| 1. | Strategic Direction and | Impact and Influence | 8 | | |
| | Leadership. | Institutional Performance Management | | | |
| | | Strategic Planning Management | | | |
| | | Organisational Awareness | | | |
| 2. | People Management. | Human Capital Planning and | 8 | | |
| | | Development | | | |
| | | Diversity management. | | | |
| | | Employee Relations Management | | | |
| | | Negotiations and Dispute Management | | | |
| 3. | Programme and Project | Program and Project Planning and | 8 | | |
| | Management. | Implementation. | | | |
| | | Service Delivery Management. | | | |
| | | Program and Project Monitoring and | | | |
| | 660 | Evaluation. | | | |
| 4. | Financial Management | Budget Planning and Execution | 8 | | |
| | | Financial Strategy and Delivery | | | |
| | 9 | Financial Reporting and Monitoring | | | |
| 5. | Change Leadership | Change Vision and Strategy | 8 | | |
| | | Process Design and improvement | | | |
| | | Change Impact and Monitoring and | | | |
| | | Evaluation | | | |
| 6. | Governance Leadership | Policy Formulation | 10 | | |
| | | Risk and Compliance Management | | | |
| | | Cooperative Governance | | | |
| CO | RE COMPETENCIES | | | | |
| 1. | Moral Competence | | 8.33 | | |
| 2. | Planning and Organising | Andre en | 8.33 | | |
| 3. | Analysis and Innovation | | 8.33 | | |
| 4. | Knowledge and Information | | 8.33 | | |
| | Management | | | | |
| 5. | Communication | | 8.33 | | |
| 6. | Results and Quality Focus | | 8.33 | | |

6.8 There is no hierarchical connotation to the competencies and all are essential to the role of a senior manager to influence high performance. All competencies will therefore be considered as measurable and critical in assessing the level of the Employees performance.

7. PERFORMANCE ASSESSMENT

7.1 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan (IDP)

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- 7.2 The Employee will submit his self-assessment to the Employer prior to the formal assessment;
- 7.3 Performance assessments will entail:
 - 7.3.1 Assessment of the achievement of results as outlined in the performance plan (ANNEXURE A):
 - 7.3.1.1 Each KPI shall be assessed according to the extent to which the specified standards or performance targets have been met and with due regard to ad-hoc tasks that had to be performed under the KPI.
 - 7.3.1.2 The assessment of the performance of the Employee will be based on the following rating scale for KPI's:

| Rating | Terminology | Description |
|--------|---|--|
| 5 | Outstanding performance | Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Plan and maintained this in all areas of responsibility throughout the year. |
| 4 | Performance significantly above expectations | Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year. |
| 3 | Fully effective | Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Plan. |
| 2 | Not fully effective | Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The appraisal indicates that the Employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the Performance Plan. |

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| Rating | Terminology | Description |
|--------|--------------------------|--|
| 1 | Unacceptable performance | Performance does not meet the standard expected for the job. The appraisal indicates that the Employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the Performance Plan. The Employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement. |

- 7.3.1.3 The rating will then be multiplied by the weighting to calculate the final score;
- 7.3.1.4 An overall rating will be calculated based on the total of the individual ratings calculated above.
- 7.3.1.5 In the instance where the employee could not perform due to reasons outside the control of the employer and employee, the KPI will not be considered during the evaluation. The employee should provide sufficient evidence in such instances; and

7.3.2 Assessment of competencies

- 7.3.2.1 Each competency shall be assessed according to the extent to which the specified standards for the required proficiency level have been met;
- 7.3.2.2 The assessment of the performance of the Employee will be based on the following rating scale for Competencies:

| Rating | Achievement level | Description |
|--------|-------------------|--|
| 2 | Basic | Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention |
| 3 | Competent | Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses |
| 4 | Advanced | Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in- depth analyses |

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| 5 Superior | Has a comprehensive understanding of local governmen operations, critical in shaping strategic direction and change, develops and applies comprehensive concept and methods |
|------------|--|
|------------|--|

- 7.3.2.3 The rating will then be multiplied by the weighting to calculate the final score. Each competency shall carry an equal weighting;
- 7.3.2.4 A full description of achievement levels per competency is attached as **ANNEXURE B**.

7.3.3 Overall rating

An overall rating is calculated by combining the rating from 6.3.1 and 6.3.2 above. Such overall rating represents the outcome of the performance appraisal.

- 7.4 For purposes of appraising the performance of the Employee, an evaluation panel constituted of the following persons will be established, as mutually agreed upon:
 - 7.4.1 Municipal Manager;
 - 7.4.2 Chairperson of the Performance Audit Committee or the Audit Committee in the absence of a Performance Audit Committee:
 - 7.4.3 Municipal Manager from another municipality; and
 - 7.4.4 Member of the Mayoral Committee (Portfolio Chairperson).

8. SCHEDULE FOR PERFORMANCE REVIEWS

8.1 The performance of each Employee in relation to his performance agreement shall be reviewed on the following dates:

| Quarter | Review Period | Review to be completed by | | |
|---------|-------------------------|--|--|--|
| 1 | July – September 2020 | December 2020 (informal assessment by MM) | | |
| 2 | October – December 2020 | March 2021 (Mid-year Panel Assessment) | | |
| 3 | January – March 2021 | June 2021(informal assessment by MM) | | |
| 4 | April – June 2021 | September 2021 (Year-end Panel Assessment) | | |

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- 8.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force;
- 8.3 Performance reviews in the first and third quarter may be verbal if performance is deemed to be satisfactory by the Municipal Manager. In the event of unsatisfactory performance, a panel evaluation shall be convened.
- 8.4 The Employer shall keep a record of the mid-year, year-end and any other assessment meetings where a panel evaluation is convened;
- **8.5** Performance feedback shall be based on the Employer's assessment of the Employee's performance;
- 8.6 The Employer will be entitled to review and make reasonable changes to the provisions of ANNEXURE A from time to time for operational reasons. The Employee will be fully consulted before any such change is made; and
- 8.7 The Employer may amend the provisions of ANNEXURE A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case, the Employee will be fully consulted before any such change is made.

9. DEVELOPMENTAL REQUIREMENTS

- 9.1 Personal growth and development needs identified during any performance appraisal discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within set time frames;
- 9.2 The Personal Development Plan (PDP) for addressing developmental gaps must be developed, if deemed necessary in individual cases in consultation with the employee, the Portfolio Councillor and the Municipal Manager.

10. OBLIGATIONS OF THE EMPLOYER

10.1 The Employer shall-

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- 10.1.1 Create an enabling environment to facilitate effective performance by the employee;
- 10.1.2 Provide access to skills development and capacity building opportunities;
- 10.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- 10.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him to meet the performance objectives and targets established in terms of this Agreement; and
- 10.1.5 Make available to the Employee such resources as the Employee may reasonable require from time to time assisting him to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

- 11.1 The Employer agrees to consult the Employee timeously where the exercising of powers will have amongst others-
 - 11.1.1 A direct effect on the performance of any of the Employee's functions;
 - 11.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer; and
 - 11.1.3 A substantial financial effect on the Employer.
 - 11.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in clause 10.1 as soon as is practical to enable the Employee to take any necessary action.

12. MANAGEMENT OF ASSESSMENT OUTCOMES

12.1 Where the employer is, at any time during the employee's employment, not satisfied with the manager's performance in respect of any matter dealt with in this Agreement, the employer will give notice to the employee to attend a meeting.

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- 12.2 The employee will have the opportunity at the meeting to satisfy the employer in respect of the measures being taken to ensure that his performance becomes satisfactory and any programme, including any dates, for implementing these measures.
- 12.3 Where there is a dispute or difference as to the performance of the employee under this Agreement, the parties will confer with a view to resolve the dispute or difference.
- 12.4 In the case of unacceptable performance, the employer shall
 - **12.4.1** Provide systematic remedial or developmental support to assist the Employee to improve his performance; and
 - 12.4.2 After appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his duties

13. DISPUTE RESOLUTION

- 13.1 Any disputes about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment must be mediated by the Executive Mayor within 30 days of receipt of a formal dispute from the employee. The Executive Mayors decision shall be final and binding on both parties.
- 13.2 Any disputes about the outcomes of the employee's performance evaluation must be mediated by a member of the Municipal Council provided that such member was not part of the evaluation panel within 30 days of receipt of a formal dispute from the employee. The Executive Mayors decision shall be final and binding on both parties.

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14. GENERAL

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of ANNEXURE A may be made available to the public by the Employer.
- 14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other legal instruments.

| Thus done and signed at | day of |
|-------------------------|-------------------------|
| July 2020. | |
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| AS WITHESSES: | CHIEF FINANCIAL OFFICER |
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Thus done and signed at <u>KROONSTAD</u> on this the <u>29th</u> day of July 2020.

AS WITNESSES:

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ACTING MUNICIPAL MANAGER

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ANNEXURE A: PERFORMANCE PLAN

- The Performance Plan sets out the performance objectives and targets which are based on the Integrated Development Plan, Service Delivery and Budget mplementation Plan (SDBIP) and the Budget of the Employer, and includes key performance indicators, units of measure, details of evidence that must be provided to show that the indicator has been achieved, target dates and weightings which show the relative importance of key performance indicators to one another.
- The employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per the performance plan which are linked to the National KPA's, which constitute 80% of the overall assessment result as per the weightings agreed to between the employer and employee. ≔
- The performance management system automatically rates performance in terms of the key performance indicators as follows which correlates with the rating referred to in 6.3.1.

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| Category | Rating | Explanation |
|---|--------|---|
| | | Performance does not meet the standard expected for the job. The review/assessment indicates that they employee has |
| KPI's Not Met/ | - | achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and |
| Unacceptable performance | 1 | Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level |
| | | expected in the job despite management efforts to encourage improvement. |
| 4 | | Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for |
| Not full: offertion | 2 | the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half |
| MOLIUM SHECKING | | the key performance criteria and indicators as specified in the PA and Performance Plan. |
| KPI's Met / | ٠ | Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully |
| Fully effective | ń | achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan. |
| KPI's Well Met / | | Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has |
| Performance significantly above | 4 | achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all |
| expectations | | others throughout the year. |
| VDI's Extraorday Wall Mark | ı | Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has |
| Outstanding Dorformance | 2 | achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan |
| Outstanding Periorinance | | and maintained this in all areas of responsibility throughout the year. |

KEY PERFORMANCE INDICATORS AND TARGETS

| Organisati II. Municipal KPA REF Stratory Manicipal Coat Organisati II.1 To ensure Organisati II.1 To ensure Organisati II.2 To ensure Organisati III.2 To ensure Organisati III.3 To ensure O |
|--|
| Municipal KPA Kep Calculation Ward Capter Rangel Annual C1 C2 C3 Financial the Internation Ward Capter Rangel Ca |
| Indicate Historial Francial Cash and Covering (Reg Condition) Ward Canculation Ward Canculation Municipal Francial Cash and Covering (Reg Conditional India) Set and Covering (Reg Conditional India) Japan: Management 798) (Reg Conditional Cash) Japan: Management 798) (Reg Conditional Coverage (Reg Condi |
| KPI Calculation Ward Owner Target 01 02 03 Financial (Cash and Coverage (Reg Cheef Caybalants - Chief Coverage (Reg Cheef Caybalants - Chief Cayb |
| Calculation Ward Owner Target Other Cash Annual Clash and Cash and Cash and Cash and Cash and Chief Equivalents - Conditional Cash Equivalents - Conditional Cash Cash Cash Cash Cash Cash Cash Cash |
| Ward KPI Baseline Annual Q1 Q2 Q3 |
| Chief 21 21 21 21 21 21 21 2 |
| Baseline Annual Q1 Q2 Q3 Target 21 21 21 21 21 21 2 245% 545% 545% 545% 545% 545% 545% 90% 95% 20% 45% 45% 75% 95 |
| Annual Q1 Q2 Q3 Target 21 21 21 21 21 2 245% |
| yet 21 21 21 21 2 21 21 21 21 2 245% 545% 545% 545% 54 |
| 22. Q3 ≥1 ≥1 ≥ 45% ≤45% ≤4 45% 75% 95 |
| 75% S44 S |
| ω ω ω ω ω ω ω ω ω ω ω ω ω ω ω ω ω ω ω |
| 95% ≥1 Q4 |
| |

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| Organisati onal | Organisati onal | Organisati onal | Organisati onal | | Directorat e |
|--|---|---|--|--|-----------------------|
| 1.8 | TL 7 | 1 6 | 74 | | REZ |
| To implement an effective and efficient system of | To implement an effective and efficient system of expenditure and supply chain management | To implement an effective and efficient system of expenditure and supply chain management | To implement an effective and efficient system of expenditure and supply chain management. | legislation. | Municipal Strategy |
| Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | | KPA |
| Number of households which are billed for refuse removal. | Number of households which are billed for water or have pre- paid meters. | Number of formal households connected to the municipal electrical infrastructure network (credit and prepaid electrical metering)(Excluding Eskom areas) at 30 June | % of a municipality's capital budget actually spent on capital projects identified for a particular financial year in terms of the municipality's integrated development plan (MFMA Circular 71) | | K P |
| Sum of households which are billed for refuse removal. | Sum of households which are billed for water or have pre- paid meters | Number of households which are billed for electricity or have pre- paid meters (Excluding Eskom areas) at 30 June | Actual Capital Expenditure / Budget Capital Expenditure x 100 | annual revenue actually received for services; A=(B/C) | Calculation |
| All | A | All | <u>></u> | | Ward |
| Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | | KPI |
| 30 836 | ა 0 8 3 6 | 23 182 | 90% | | Baseline |
| 31 500 | 32 500 | 23 950 | 90 30 | | Annual Target |
| 30 900 | 31 300 | 23 400 | 0% | | õ |
| 31 100 | 31 700 | 23 600 | 5% | | 02 |
| 31 300 | 32 000 | 23 800 0 | 70% | | 03 |
| 31 500 | 32 500 | 23 950 | <u>ဖ</u> ဗ | | 04 |



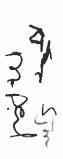


| Organisati onal | Organisati onal | Organisati onal | Organisati onal | | Directorat e |
|--|---|---|---|--|-----------------------|
| TL 14 | TL 13 | TL 12 | TL 9 | | REF |
| mplement an effective and efficient system of expenditure and supply chain | To implement an effective and efficient system of expenditure and supply chain management | To implement an effective and efficient system of expenditure and supply chain management | To implement an effective and efficient system of expenditure and supply chain management | expenditure and supply chain management | Municipal Strategy |
| Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | | KPA |
| Rand value of free basic services to indigent households | Rand value of free basic services to indigent households as a % of the equitable share | % of registered indigent Households that receive free basic services | Number of households which are billed for sewerage. | | KPI : |
| Sum of value of free basic services to indigent households. | Rand value of free basic services/by the equitable share X 100 | No of households registered as indigent/Total No of HH X100 | Sum of households which are billed for sewerage. | | Calculation |
| All | All | П∀ | All | | Ward |
| Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | | K PI Owner |
| ≤R45 9 68 179 | 25% | 43% | 30 836 | | Baseline |
| sR65m | ×33% | ×45% | 32 100 | | Annual Target |
| ≤R16.25 m | s33% | ×45% | 31 150 | | Ď |
| sR16.25 m | ≤33% | ×45% | 31 500 | | Q2 ⁻ |
| sR6.25 m | 33% | ×45% | 31 850 | | Q3 |
| ыR16.25 | s33% | ×45% | 32 100 | | Ω4 |

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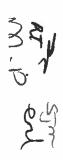
| | | _ | | | |
|--|--|---|---|---|-----------------------|
| Financial Services | Financial Services | Financial Services | Financial Services | Financial Services | Directorat e |
| TL 73 | TL 72 | TL 71 | TL 70 | TC 69 | R KPI REF |
| %reduction of outstanding consumer debtors at | No of quarterly National Treasury returns submitted | To ensure that the municipal budget and financial reporting process are compliant with applicable legislation. | To ensure that the municipal budget and financial reporting process are compliant with applicable legislation. | To ensure the effective, efficient and economical management of municipal assets. | Municipal Strategy |
| Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | KPA |
| % reduction of outstanding consumer debtors at the financial year (monitored | Number of quarterly National Treasury returns submitted. | Mid-year budget assessment and budget adjustments report submitted on or before 25 January each year (\$72 of MFMA) | Number of monthly budget statements (\$71 of MFMA) are compiled and submitted to the Mayor, National and Provincial Treasury by no later than 10 working days after the end of each month | Fixed Asset Register (FAR) compiled and updated annually on or before 31 Aug in line with GRAP requirements | KPI , |
| Gross Debtors- opening balance less quarter closing balance. | Sum of returns submitted | Date Mid-year assessment submitted | Sum of Sec 71 reports submitted. | Fixed Asset Register (FAR) | Calculation |
| All | All | <u>Al</u> | All | A | Ward |
| Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | KPI Owner |
| -15% | 4 | 25 Jan | 12 | | Baseline |
| 10% | 4 | 25 Jan | 12 | _ | Annual Target |
| 2.5% | 1 | 0 | ဒ | | Ω |
| 2.5% | | 0 | ယ | 0 | Q2 ⁻ |
| 2.5% | _ | 25 Jan | ω | 0 | ಎ |
| 2.5% | | 0 | ω | 0 | Q ₄ |



| | | | | 1 | |
|---|--|--|--|---|-----------------------|
| Financial Services | Financial Services | Financial Services | Financial Services | | Directorat e |
| TL 77 | TL 76 | TL 75 | TL 74 | | REF |
| To ensure that the municipal budget and financial reporting process are | To ensure that the municipal budget and financial reporting process are compliant with applicable legislation. | To ensure that the municipal budget and financial reporting process are compliant with applicable legislation. | To ensure that the municipal budget and financial reporting process are compliant with applicable legislation. | the financial year (monitored quarterly | Municipal Strategy |
| Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | | KPA |
| Compliant annual budget (MTREF) compiled and approved by end of May each year | Service Charges and Property Rates Revenue Budget Implementation Indicator | % of Operating Revenue Budget Implementation Indicator | % of Operating Expenditure Budget Implementation Indicator | quarterly) | KP |
| Actual date budget approved | Actual Service Charges and Property Rates Revenue / Budgeted Service Charges and Property Rates Revenue x 100 | Actual Operating Revenue[excl Capital Grant Revenue] / Budgeted Operating Revenue x 100 | Actual Operating Expenditure / Budgeted Operating Expenditure x 100 | | Calculation |
| A. | : <u>A</u> | <u> </u> | All | | Ward |
| Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | | KPI Owner |
| 30 June | 95% | 95% | 95% | | Baseline |
| 30 June | 95% | 95% | 95% | | Annual Target |
| 0 | 15% | 20% | 15% | ; | Ω. |
| 0 | 40% | 45% | 40% | | Q2 ⁻ |
| 0 | 70% | 70% | 70% | | Q 3 |
| 30 June | 95% | 95% | 95% | | Q4 |

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| Financial Services | Financial Services | Financial Services | Financial Services | | Directorat e |
|---|---|---|--|--|-----------------------|
| TL 81 | TL 80 | TL 79 | TL 78 | | REF REF |
| To implement an effective and efficient system of expenditure and supply chain | To implement an effective and efficient system of expenditure and supply chain management | To implement an effective and efficient system of expenditure and supply chain management | To ensure that the municipal budget and financial reporting process are compliant with applicable legislation. | compliant with applicable legislation. | Municípal Strategy |
| Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | | KPA |
| Creditors Payment period (Creditors are pald within 30 days as per Sec 65(2)(e) of the MFMA | % actual expenditure on repairs and maintenance as a percentage of the approved/adjuste d budget | Number of SCM reports submitted to council | Compiled Annual Financial Statement submitted to the Auditor-General by the end of August each year | | KРI |
| Trade Creditors Outstanding / Credit Purchases (Operating and Capital) × 365 | Total Repairs and Maintenance Expenditure //Total amount budgeted for repairs and maintenance x 100 | Sum of reports submitted | Date annual financial statements submitted to the AG | | Calculation |
| A | All | <u>A</u> | All | | Ward |
| Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | × | KPI Owner |
| 321 Days | 84% | 4 | 31 Aug | | Baseline |
| <140 Days | 95% | 4 | 31 Aug | | Annual Target |
| 200 days | 15% | _ | 31 Aug | | ۵1 |
| 180 days | 40% | | 0 | | Q2 ⁻ |
| 160 days | 70% | _ | 0 | | Q3 |
| 140 days | 95% | 1 | 0 | | Q4 |



| Financial Services | Financial Services | Financial Services | Financial Services | Directorat e |
|---|--|--|---|-----------------------|
| TL 85 | TL 84 | TL 83 | TL 82 | T. KP REF |
| To ensure the effective and efficient management of municipal revenue and cash-flow according to national norms and standards. | To ensure the effective and efficient management of municipal revenue and cash-flow according to national norms and standards. | To ensure the effective and efficient management of municipal revenue and cash-flow according to national norms and standards. | To implement an effective and efficient system of expenditure and supply chain management | Municipal Strategy |
| Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | Municipal Financial Viability and Management | KP A |
| % Own Source Revenue to Total Operating Revenue (MFMA Circular 71) | Net Operating Surplus Margin (MFMA Circular 71) | % of consumer debtors revenue collected (actual total collections as a percentage of total levies/billings) | % of tenders awarded within 90 days of tender closing date | КРІ |
| Own Source Revenue (Total Revenue - Government Grants and Subsidies - Public Contribution and Donations)/ Total Operating Revenue | (Total Operating Revenue – Total Operating Expenditure)/ Total Operating Expenditure (Total Operating Revenue x 100% | Gross Debtors Opening Balance + Billed Revenue - Gross Debtors Closing Balance - Bad Debts Written Off) / Billed Revenue x 100 | Number of tenders awarded/Tender s awarded within 90 days | Calculation |
| All | <u>A</u> | All | All | Ward |
| Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | KPI Owner |
| 84% | ≥0 | 90% | 95% | Baseline |
| 76% | 8 | 95% | 95% | Annual Target |
| 70% | 8 | 88% | 95% | ŏ |
| 72% | 8 | 90% | 95% | Q2 [*] |
| 74% | 8 | 92% | 95% | Q3 |
| 76% | 8 | 95% | 95% | Q4 |

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| Financial Services | Financial Services | Financial Services | Financial Services | Financial Services | | Directorat e |
|---|--|--|--|--|---|-----------------------|
| TL 90 | TL 89 | TL 88 | TL 87 | TL 86 | | TL KPI REF |
| Promote Sound risk management practices which the Directorate | Promote Sound risk management practices which the Directorate | Promote Sound risk management practices which the Directorate | Effective management and supervision of the SDBIP on the KPI's of the(Top layer and Departmenta I KPIs> | Evaluate the performance of all service providers with contracts of 12 months or longer. | | Municipal Strategy |
| Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | Good Governance and Public Participation | | КРА |
| Attend and support risk committee meetings. | Submission of complete and signed reports on status of implementation of action plan to address risks. | Compiling and ensure compliance with the directorate action plan to address the residual risk. | 75% of the KPIs have been met. | Number of assessments conducted on service providers annually | 80 | КРІ |
| Quarterly attendance Registers. | Signed Quarterly Reports. | Signed Action Plan | Number of KPIs met/by the total number of KPIs set. | Sum of performance assessments conducted. | (Including Agency Services) x 100 | Calculation |
| All | All | All | All | All | | Ward |
| Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | | KPI Owner |
| 8 | 4 | _ | 75% | 0 | | Baseline |
| 4 | 4 | _ | 75% | 4 | | Annual Target |
| | -1 | | 75% | <u>.</u> | | Ω |
| | 1 | 0 | 75% | 1 | | Q2 ⁻ |
| | - | 0 | 75% | _ | | മു |
| | _ | 0 | 75% | 1 | | Q4 |

med Sym

| | Financial Services | Financial Services | Financial Services | Directorat e |
|---|---|--|--|--|
| | TL 93 | TL 92 | TL 91 | REF TE |
| • | To facilitate the optimal functioning of management | To facilitate the optimal functioning of management | To facilitate the optimal functioning of management | Municipal Strategy |
| | Municipal Transformatio n and Institutional Development | Municipal Transformatio n and Institutional Development | Municipal Transformatio n and Institutional Development | XPA |
| | Number of quarterly reports submitted to Council. | Number of monthly directorate meetings held. | Develop an annual schedule of directorate meetings for approval by the Municipal Manager. | K PI |
| | Sum of reports submitted to Council | Sum of directorate meetings held. | Annual schedule submitted and approved by 30 June annually | Calculation |
| | IIV | All | A | Ward |
| | Chief Financial Officer | Chief Financial Officer | Chief Financial Officer | KPI Owner |
| | 4 | 10 | • | Bascline |
| ę | 4 | 10 | -3 | Annual Target |
| | <u> </u> | ω | 1 | δ |
| | <u> </u> | | 0 | Q2 ⁻ |
| | <u> </u> | ω | 0 | Q3 |
| | <u>.</u> | ω | 0 | Q4 |
| | | To facilitate the optimal the optimal functioning of management the optimal of management the optimal of management the optimal of management the optimal of the optimal of the optimal of management the optimal of the optimal op | To facilitate the optimal functioning of functioning nand unctioning nand property of management of management of functioning nand of management of manageme | TL91 the optimal functioning n and of directorate management Development Devel |

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ANNEXURE B: COMPETENCY DESCRIPTIONS COMPETENCY DESCRIPTIONS (ANNEXURE B)

1. Leading Competencies Cluster

| Competency Name | Strategic Direction and | Leadership | |
|--|---|--|---|
| Competency Definition | | on for the institution, and insp | pire and deploy others to |
| | deliver on the strategic | | |
| | | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Understand institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate Describe how specific tasks link to institutional strategies but has limited influence in directing strategy Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole Demonstrate a basic understanding of key decision- makers | Give direction to a team in realising the institution's strategic mandate and set objectives Has a positive impact and influence on the morale, engagement and participation of team members Develop actions plans to execute and guide strategy implementation Assist in defining performance measures to monitor the progress and effectiveness of the institution Displays an awareness of institutional structures and political factors Effectively communicate barriers to execution to relevant parties Provide guidance to all stakeholders in the achievement of the strategic mandate Understand the aim and objectives of the institution and relate it to own work | determine value and alignment to strategic intent Display in-depth knowledge and understanding of strategic planning Align strategy and goals across all functional areas | Structure and position the institution to local government priorities Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework Hold self- accountable for strategy execution and results Provide impact and influence through building and maintaining strategic relationships Create an environment that facilitates loyalty and innovation Display a superior level of self-discipline and integrity in actions Integrate various systems into a collective whole to optimise institutional performance management Uses understanding of competing interests to manoeuvre successfully to a win/win outcome |

STO end M.P.

| Competency Name | People Management | | The second second |
|---|---|---|--|
| Competency Definition | Effectively manage, insp | oire and encourage people, res rture relationships in order to | |
| | ACHIEVEM | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Participate in team goal-setting and problem solving Interact and collaborate with people of diverse backgrounds Aware of guidelines for employee development, but requires support in implementing development initiatives | Seek opportunities to increase team contribution and responsibility Respect and support the diverse nature of others and be aware of the benefits of a diverse approach Effectively delegate tasks and empower others to increase contribution and execute functions optimally Apply relevant employee legislation fairly and consistently Facilitate team goalsetting and problemsolving Effectively identify capacity requirements to fulfil the strategic mandate | Identify ineffective team and work processes and recommend remedial interventions Recognise and reward effective and desired behaviour Provide mentoring and guidance to others in order to increase personal effectiveness Identify development and learning needs within the team Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism Inspire a culture of performance excellence by giving positive and constructive feedback to the team Achieve agreement or consensus in adversarial environments Lead and unite diverse teams across divisions to achieve institutional objectives | Develop and incorporate best practice people management processes, approaches and tools across the institution Foster a culture of discipline, responsibility and accountability Understand the impact o diversity in performance and actively incorporate diversity strategy in the institution Develop comprehensive integrated strategies and approaches to human capital development and management Actively identify trends and predict capacity requirements to facilitate unified transition and performance management |



| Competency Name | Program and Project M | anagement | |
|--|---|---|---|
| Competency Definition | Able to understand prog | gram and project management | t methodology; plan, |
| | manage, monitor and evolution objectives | valuate specific activities in ord | der to deliver on set |
| | ACHIEVEM | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Initiate projects after approval from higher authorities Understand procedures of program and project management methodology, implications and stakeholder involvement Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide | Establish broad stakeholder involvement and communicate the project status and key milestones Define the roles and responsibilities of the project team and create clarity around expectations Find a balance between project deadline and the quality of deliverables Identify appropriate project resources to facilitate the effective completion of the deliverables Comply with statutory requirements and apply policies in a consistent manner Monitor progress and use of resources and make needed adjustments to timelines, steps, and resource allocation | Manage multiple programs and balance priorities and conflicts according to institutional goals Apply effective risk management strategies through impact assessment and resource requirements Modify project scope and budget when required without compromising the quality and objectives of the project Involve top-level authorities and relevant stakeholders in seeking project buy-in Identify and apply contemporary project management methodology Influence and motivate project team to deliver exceptional results Monitor policy implementation and apply procedures to manage risks | Understand and conceptualise the long-term implications of desired project outcomes Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives Consider and initiate projects that focus on achievement of the long-term objectives Influence people in positions of authority to implement outcomes of projects Lead and direct translation of policy into workable actions plans Ensures that programs armonitored to track progress and optimal resource utilisation, and that adjustments are made as needed |



| Competency Name | Financial Management | | |
|--|--|--|--|
| Competency Definition | | nd manage budgets, control ca | sh flow, institute financial |
| | | dminister procurement proces | |
| | | ctices. Further to ensure that | |
| | managed in an ethical n | | |
| | ACHIEVEM | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Understand basic financial concepts and methods as they relate to institutional processes and activities Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems Understand the importance of financial accountability Understand the importance of asset control | general financial concepts, planning, budgeting, and forecasting and how they interrelate Assess, identify and manage financial risks Assume a cost-saving | management concerns • Put systems and processes in place to enhance the quality and integrity of | Develop planning tools to assist in evaluating and monitoring future expenditure trends Set budget frameworks for the institution Set strategic direction for the institution on expenditure and other financial processes Build and nurture partnerships to improve financial management and achieve financial savings Actively identify and implement new methods to improve asset control Display professionalism in dealing with financial data and processes |



| Competency Name | Change Leadership | | | | |
|---|--|--|---|--|--|
| Competency Definition | successfully drive and in | Able to direct and initiate institutional transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community | | | |
| | | ENT LEVELS | | | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR | | |
| Display an awareness of change interventions, and the benefits of transformation initiatives Able to identify basic needs for change Identify gaps between the current and desired state Identify potential risk and challenges to transformation, including resistance to change factors Participate in change programs and piloting change interventions Understand the impact of change interventions on the institution within the broader scope of Local government | Perform an analysis of the change impact on the social, political and economic environment Maintain calm and focus during change Able to assist team members during change and keep them focused on the deliverables Volunteer to lead change efforts outside of own work team Able to gain buy-in and approval for change from relevant stakeholders Identify change readiness levels and assist in resolving resistance to change factors Design change interventions that are aligned with the institution's strategic objectives and goals | Actively monitor change impact and results and convey progress to relevant stakeholders Secure buy-in and sponsorship for change initiatives Continuously evaluate | Sponsor change agents and create a network of change leaders who support the interventions Actively adapt current structures and processes to incorporate the change interventions Mentor and guide team members on the effects or change, resistance factors and how to integrate change Motivate and inspire others around change initiatives | | |



| Competency Name | Governance Leadership | | |
|---|--|--|---|
| Competency Definition BASIC | Able to promote, direct requirements and apply obligations. Further, abl enhance cooperative go | and apply professionalism in r a thorough understanding of e to direct the conceptualisati | governance practices and |
| Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders Provide input into policy formulation | Display a thorough understanding of governance and risk and compliance factors and implement plans to address these Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution Actively drive policy formulation within the institution to ensure the achievement of objectives | Able to link risk initiatives into key institutional objectives and drivers Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives Demonstrate a thorough understanding of risk retention plans Identify and implement comprehensive risk management systems and processes Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement | Demonstrate a high level of commitment in complying with governance requirements Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework |



2. Core Competencies Cluster

| Competency Name | Moral Competence | | |
|---|------------------|---|---|
| Competency Definition Able to identify moral to integrity and consistent | | triggers, apply reasoning that promotes honesty and tly display behaviour that reflects moral competence | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Realise the impact of acting with integrity, but requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent | | Identify, develop, and apply measures of self-correction Able to gain trust and respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders Present values, beliefs and ideas that are congruent with the institution's rules and regulations Takes an active stance against corruption and dishonesty when noted Actively promote the value of the institution to internal and external stakeholders Able to work in unity with a team and not seek personal gain Apply universal moral principles consistently to achieve moral decisions | Create an environment conducive of moral practices Actively develop and implement measures to combat fraud and corruption Set integrity standards an shared accountability measures across the institution to support the objectives of local government Take responsibility for ow actions and decisions, even if the consequences are unfavourable |



| Competency Name | Planning and Organising | 3 | |
|--|--|--|-------------------------|
| Competency Definition | | nd organise information and r | |
| | | rvice delivery and build efficier | nt contingency plans to |
| | manage risk | · · · · · · · · · · · · · · · · · · · | |
| | | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Able to follow basic plans and organise tasks around set objectives Understand the process of planning and organising but requires guidance and development in providing detailed and comprehensive plans Able to follow existing plans and ensure that objectives are met Focus on short- term objectives in developing plans and actions Arrange information and resources required for a task, but require further structure and organisation | Actively and appropriately organise information and resources required for a task Recognise the urgency and importance of tasks Balance short and longterm plans and goals and incorporate into the team's performance objectives Schedule tasks to ensure they are performed within budget and with efficient use of time and resources Measures progress and monitor performance results | Able to define institutional objectives, develop comprehensive plans, integrate and coordinate | |



| Competency Name |
|---|
| Competency Definition |
| |
| |
| |
| BASIC |
| Understand the basic operation problem solving of analysis, but lack detail and thoroughness Able to balance independent analysis with requesting assistance from others Recommend new ways to perform tasks within own function Propose simple remedial interventions that marginally challenges the status quo Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking |



| Competency Name | Knowledge and Informa | tion Management | |
|---|--|--|---|
| Competency Definition | Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government | | |
| | | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Collect, categorise and track relevant information required for specific tasks and projects Analyse and interpret information to draw conclusions Seek new sources of information to increase the knowledge base Regularly share information and knowledge with internal stakeholders and team members | Use appropriate information systems and technology to manage institutional knowledge and information sharing Evaluate data from various sources and use information effectively to influence decisions and provide solutions Actively create mechanisms and structures for sharing of information Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency | Effectively predict future information and knowledge management requirements and systems Develop standards and processes to meet future knowledge management needs Share and promote best-practice knowledge management across various institutions Establish accurate measures and monitoring systems for knowledge and information management Create a culture conducive of learning and knowledge sharing Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches | Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information Establish partnerships across local government to facilitate knowledge management Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach Recognise and exploit knowledge points in interactions with internal and external stakeholders |



| Competency Name | Communication | | |
|--|--|---|--|
| Competency Definition | Able to share information | on, knowledge and ideas in a c | lear, focused and concise |
| | manner appropriate for the audience in order to effectively convey, persuade and | | |
| | influence stakeholders t | o achieve the desired outcome | e |
| | ACHIEVEM | ENT LEVELS | |
| BASIC | COMPETENT | ADVANCED | SUPERIOR |
| Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration Disseminate and convey information and knowledge adequately | Express ideas to individuals and groups in formal and informal settings in an manner that is interesting and motivating Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs Adapt communication content and style to suit the audience and facilitate optimal information transfer Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders Compile clear, focused, concise and well-structured written documents | Effectively communicate high-risk and sensitive matters to relevant stakeholders Develop a well-defined communication strategy Balance political perspectives with institutional needs when communicating viewpoints on complex issues Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution Able to communicate with the media with high levels of moral competence and discipline | Regarded as a specialist in negotiations and representing the institution Able to inspire and motivate others through positive communication that is impactful and relevant Creates an environment conducive to transparent and productive communication and critical and appreciative conversations Able to coordinate negotiations at different levels within local government and external |



| Competency Name | Results and Quality Foc | us | |
|--|---|---|--|
| Competency Definition | while consistently striving quality standards. Further against identified object | Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives | |
| DACIO | ACHIEVEMI | | |
| Understand quality of work but requires guidance in attending to important matters Show a basic commitment to achieving the correct results Produce the minimum level of results required in the role Produce outcomes that is of a good standard Focus on the quantity of output but requires development in incorporating the quality of work Produce quality work in general circumstances, but fails to meet expectation when under pressure | and pride in achieving the correct results • Set quality standards and design processes and tasks around achieving set standards • Produce output of high quality • Able to balance the quantity and quality of results in order to achieve objectives • Monitors progress, quality | • Consistently verify own standards and outcomes to ensure quality output • Focus on the end result and avoids being distracted • Demonstrate a determined and committed approach to achieving results and quality standards • Follow task and projects through to completion • Set challenging goals and objectives to self and team and display commitment to achieving expectations • Maintain a focus on quality outputs when placed under pressure • Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution | SUPERIOR Coach and guide others to exceed quality standards and results Develop challenging, client-focused goals and sets high standards for personal performance Commit to exceed the results and quality standards, monitor own performance and implement remedial interventions when required Work with team to set ambitious and challenging team goals, communicating long-and short-term expectations Take appropriate risks to accomplish goals Overcome setbacks and adjust action plans to realise goals Focus people on critical activities that yield a high impact |



ANNEXURE C: PERSONAL DEVELOPMENT PLAN (PDP)

Explanatory Notes to the Personal Development Plan

ANNEXURE C: PERSONAL DEVELOPMENT PLAN:

Explanatory Notes to the Personal Development Plan

Background

This Personal Development Plan (PDP) is drafted in terms of Section 8 of the Performance Agreement entered into annually between the Moqhaka Municipality (Employer) and the Director: Technical Services (Employee).

The aim of the compilation of this Personal Development Plan is to identify, prioritise and implement training needs.

The Local Government: Municipal Systems Act: Guidelines: Generic Senior Management Competency Framework and Occupational Competency Profiles provide comprehensive information on the relevance of the PDP process.

Application

This is the PDP for the financial year 01 July 2020 to 30 June 2021

Agreement

The Employer acknowledges and agrees that the Employee is fully qualified and skilled to perform the current requirements of employment. But in the spirit of continuous learning and building experiences the Employer will support the Employee in the following endeavours during this period:



Personal Development Plan of:

Mr THUSO RONALD MARUMO

Compiled on (Date):

28 July 2020

| | | | | | the environment in which it operates. | |
|----------------|-------------------------------|---------------|-------------------------------------|---|--|--|
| | | | | | To increase knowledge of the main functional areas of a business and | |
| | Organisation. | | | | business leadership role and increase personal effectiveness. | |
| Training. | and support to the | | | practical application in a workplace. | To build greater insights to the | Programme. |
| Senior Manager | Provision of strategic advice | November 2020 | External Provider | The course contains theoretical and | The EDP will assist delegate: | Executive Development |
| Person | area | Time Frames | delivery | development activity | z. Outcomes Expected | Gap¹ |
| 7. Support | 6. Work opportunity created | 5. Suggested | Suggested mode of | Suggested training and/or | 3 Outcomes Expected? | Skills / Performance |

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¹ In order of priority

 $^{^{2}}$ Measurable Indicators for e.g. quantity, quality and time frames etc.

SCHEDULE 2

LOCAL GOVERNMENT: MUNICIPAL SYSTEMS ACT, 2000

CODE OF CONDUCT FOR MUNICIPAL STAFF MEMBERS

Definitions

1. In this Schedule "partner" means a person who permanently lives with another person in a manner as if married.

General conduct

2. A staff member of a municipality must at all times— (a) loyally execute the lawful policies of the municipal council; (b) perform the functions of office in good faith, diligently, honestly and in a transparent manner; (c) act in such a way that the spirit, purport and objects of section 50 are promoted; (d) act in the best interest of the municipality and in such a way that the credibility and integrity of the municipality are not compromised; and (e) act impartially and treat all people, including other staff members equally without favour or prejudice.

Commitment to serving the public interest

- 3. A staff member of a municipality is a public servant in a developmental local system, and must accordingly—
- (a) implement the provisions of section 50(2); (b) foster a culture of commitment to serving the public and a collective sense of responsibility for performance in terms of standards and "targets; (c) promote and seek to implement the basic values and principles of public administration described in section 195 (1) of the Constitution; (d) obtain copies of or information about the municipality's integrated development plan, and as far as possible within the ambit of the staff member's job description, seek to implement the objectives set out in the integrated development plan, and achieve the performance targets set for each performance indicator; (e) participate in the overall performance management system for the municipality, as well as the staff member's individual performance appraisal and reward system, if such exists, in order to maximise the ability of the municipality as a whole to achieve its objectives and improve the quality of life of its residents. Personal gain
- 4. (1) A staff member of a municipality may not— (a) use the position or privileges of a staff member or confidential information obtained as a staff member for private gain or to improperly benefit another person: or (b) take a decision on behalf of the municipality concerning a matter in which that staff member or that staff member's spouse partner or business associate, has a direct or indirect personal or private business interest. (2) Except with the prior consent of the council of a municipality a staff member of the municipality may not— (a) be a party to a contract for— (i) the provision of goods or services to the municipality; or (ii) the performance of any work for the municipality otherwise than as a staff member; (b) obtain a financial interest in any business of the municipality; or (c) be engaged in any business, trade or profession other than the work of the municipality.

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Disclosure of benefits

5. (1) A staff member of a municipality who, or whose spouse, partner, business associate or close family member, acquired or stands to acquire any direct benefit from a contract concluded with the municipality, must disclose in writing full particulars of the benefit to the council. (2) This item does not apply to a benefit which a staff member, or a spouse, partner business associate or close family member, has or acquires in common with all other residents of the municipality.

Unauthorised disclosure of information

- 6. (1) A staff member of a municipality may not without permission disclose any privileged or confidential information obtained as a staff member of the municipality to an unauthorised person. (2) For the purpose of this item "privileged or confidential information" includes any information— (a) determined by the municipal council or any structure or functionary of the municipality to be privileged or confidential; (b) discussed in closed session by the council or a committee of the council; (c) disclosure of which would violate a person"s right to privacy; or (d) declared to be privileged, confidential or secret in terms of any law. (3) This item does not derogate from a person"s right of access to information in terms of national legislation. Undue influence
- 7. A staff member of a municipality may not- (a) unduly influence or attempt to influence the council of the municipality or a structure or functionary of the council, or a council, with a view to obtaining any appointment, promotion, privilege, advantage or benefit or for a family member, friend or associate; (b) mislead or attempt to mislead the council, or a structure or functionary of the council, in its consideration of any matter: or (c) be involved in a business venture with a councilor without the prior written consent of the council of the municipality.

Rewards, gifts and favours

8. (I) A staff member of a municipality may not request, solicit or accept any reward gift or favour for(a) persuading the council of the municipality or any structure or functionary of the council, with regard
to the exercise of any power or the performance of any duty; (b) making a representation to the
council, or any structure or functionary of the council; (c) disclosing any privileged or confidential
information: or (d) doing or not doing anything within that staff member"s powers or duties (2) A staff
member must without delay report to o superior official or to the speaker or the council any offer
which, if accepted by the staff member will constitute a breach of sub-item (1).

Council property

9. A staff member of a municipality may not use, take, acquire, or benefit from any property or asset owned, controlled or managed by the municipality to which that staff member has no right.

Payment of arrears

10. A staff member of a municipality may not be in arrears to the municipality for rates and service charges for a period longer than 3 months, and a municipality may deduct any outstanding amounts from a staff member's salary after this period.

Participation in elections

11. A staff member of a municipality may not participate in an election of the council of the municipality, other than in an official capacity or pursuant to any constitutional right.

Sm.p

Sexual harassment

12. A staff member of a municipality may not embark on any action amounting to sexual harassment.

Reporting duty of staff members

13. Whenever a staff member of a municipality has reasonable grounds for believing that there has been a breach of this Code, the staff member must without delay report the matter to a superior officer or to the speaker of the council.

Breaches of Code

14. Breaches of this Code must be dealt with in terms of the disciplinary procedures of the municipality envisaged in section 67(I)(h) of this Act

T R MARUMO CHIEF FINANCIAL OFFICER

S J MONYĂKI ACTING MUNICIPAL MANAGER DATE



FINANCIAL DISCLOSURE FORM

2020/21 FINANCIAL YEAR

Mr. THUSO RONALD MARUMO (ID 8207185768085)

CHIEF FINANCIAL OFFICER

RT

Sim

| I, the undersigned (surname and initials) TR |
|--|
| (Postal address) 40 rule Str, Suitrand, Kroonstad. |
| (Residential address) 40 rule 8th, Suitrand, Kroonstad, 9499 |
| (Position held) Chilef Financial Officer |
| In Moqhaka Local Municipality |
| Tel: <u>0562/89/40</u> Fax: |

Hereby certify that the following information is complete and correct to the best of my knowledge:

1. Shares and other financial interests (Not bank accounts with financial institutions)

See information sheet: note (1)

| Number of shares/ Extent of financial interests | Nature | Nominal Value | Name of Company/ Entity |
|---|--------|---------------|----------------------------|
| | H | H | |
| |]4) | | |

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2. Directorships and partnerships

See information sheet: note (2)

| Name of corporate entity, partnership or firm | Type of business | Amount of Remuneration/ |
|---|------------------|-------------------------|
| | NA | |
| | | |

3. Remunerated work outside the Municipality

See information sheet: note (3)

| Name of Employer | Type of Work | Amount of remuneration/ |
|-----------------------|--------------|-------------------------|
| | | |
| | M | |
| | 1 /1/ | |
| - | | |
| | | |
| Council: | · | |
| Signature by Council: | Dat | te: |

4. Consultancies and retainerships

See information sheet: note (4)

| | 1.74 |
|-------|------|
| | |
| 1/1 | |
| IIW / | |
| | |

5. Sponsorships

See information sheet: note (5)

| Description of assistance/ Sponsorehip | Value of assistance/ sponsorship |
|--|-------------------------------------|
| | |
| MA | |
| | |

6. Gifts and hospitality from a source other than a family member

See information sheet: note (6)

| Description | Value | Source |
|-------------|-----------|--------|
| | - | |
| | 1/14. | |
| | / / / / / | |

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7. Land and property

See information sheet: note (7)

| Description | Extent | Area | Value |
|--------------|--------|------|----------|
| 40 rule 8fr. | 585481 | 1388 | R550 000 |
| | 7 | | |
| | | | |

Signature of Employee

Date: 28 July 2020

OATH/ AFFIRMATION

| - | onent the following questions and wrote down her answers in her sence: |
|-------|--|
| p. 00 | |
| (a) | Do you know and understand the contents of the declaration? Answer |
| | |
| (b) | Do you have any objection to taking the prescribed oath or |
| | affirmation? |
| | Answer |
| (c) | Do you consider the prescribed oath or affirmation to be binding |
| | on your conscience? |
| | Answer 1 |
| | Allower |

1. I certify that before administering the oath/ affirmation I asked the

2. I certify that the deponent has acknowledged that she knows and understands the contents of this declaration. The deponent utters the following words: "I swear that the contents of this declaration are true, so help me God" / "I truly affirm that the contents of the declaration are true". The signature/ mark of the deponent is affixed to the declaration in my presence.

| | SUID-AFRIKAANSE POLISIEDIEN |
|--|---|
| 718 9433 -1 | MENSLIKE HULPBRON BESTUUR |
| Commissioner of Oath/ Justice of the Pea | 3 0 JUL 2020 |
| Full first names and surname: | HUMAN RESOURCE MANAGEMENT |
| Morokara | SOUTH AFRICAN POLICE SERVICE (Block letters) |
| Designation (rank) | Ex Officio Republic of |
| South Africa | 0 |
| Street address of institution 64 | iciny Other |
| Knoonsino | |
| , | |

CONTENTS NOTED: MUNICIPAL MANAGER

DATE: 29/07/2020

INFORMATION SHEET FOR THE FINANCIAL DISCLOSURE FORM

The following notes is a guide to assist with completing the attached Financial Disclosure form (Appendix C):

NOTE 1

Shares and other financial interests

Designated employees are required to disclose the following details with regard to shares and other financial interests held in any private or public company or any other corporate entity recognized by law:

- The number, nature and nominal value of shares of any type;
- The nature and value of any other financial interests held in any private or public company or any other corporate entity; and
- The name of that entity.

NOTE 2

Directorships and partnerships

Designated employees are required to disclose the following details with regard to directorships and partnerships:

- The name and type of business activity of the corporate entity or partnership/s;
 and
- The amount of any remuneration received for such directorship or partnership/s.

Directorship includes any occupied position of director or alternative director, or by whatever name the position is designated.

Partnership is a legal relationship arising out of a contract between two or more persons with the object of making and sharing profits.

NOTE 3

Remunerated work outside the public service (All remunerated employment must be sanctioned prior to the work being done.)

Designated employees are required to disclose the following details with regard to remunerated work outside the public service.

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- The type of work;
- · The name and type of business activity of the employer; and
- The amount of the remuneration received for such work.

Remuneration means the receipt of benefits in cash or kind.

Work means rendering a service for which the person receives remuneration.

NOTE 4

Consultancies and retainerships

Designated employees are required to disclose the following details with regard to consultancies and retainerships:

- The nature of the consultancy or retainership of any kind;
- The name and type of business activity, of the client concerned; and
- The value of any benefits received for such consultancy or retainerships.

NOTE 5

Sponsorships

Designated employees are required to disclose the following details with regard to sponsorships:

- The source and description of direct financial sponsorship or assistance; and
- The value of the sponsorship or assistance.

NOTE 6

Gifts and hospitality from a source other than a family member

Designated employees are required to disclose the following details with regard to gifts and hospitality:

- A description and the value and source of a gift with a value in excess of R350;
- A description and the value of gifts from a single source which cumulatively exceed the value of R350 in the relevant 12 month period; and
- Hospitality intended as a gift in kind.

Designated employees must disclose any material advantage that they received from any source e.g. any discount prices or rates that are not available to the general public.

All personal gifts within the family and hospitality of a traditional or cultural nature need not be disclosed.

NOTE 7

Land and Property

Designated employees are required to disclose the following details with regard to their ownership and other interests in land and property (residential or otherwise both inside and outside the Republic):

- A description and extent of the land or property;
- The area in which it is situated; and
- The value of the interest.